

Construction

Document Processing Solutions for Microsoft SharePoint with PSIGEN
PSI:Capture and RightFax by Open Text

"The PSIGEN product line provided faster performance and higher throughput compared to other products in the document capture market." – IT Director at the firm.

PROBLEM

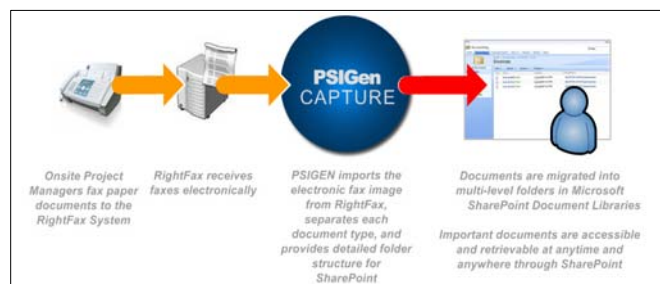
At one of the country's largest construction firms, manual, paper-based processing is eating up expensive labor and resources, unorganized, unreliable, and time consuming. Other issues include document accessibility, retrieval, compliance, and security, and retaining the quality of the paper documents overtime. The firm needed to find an easy way to enforce the input of document types into a system, electronically. They believed that this would enable the entire organization to work much more efficiently; and allow users to access documents literally anywhere through Microsoft SharePoint.

CUSTOMER REQUIREMENTS

The customer needed an efficient system for employees to transfer documents from project sites, while addressing naming, security, compliance concerns, and accessibility through an easy to use, reliable, fast front end that all personnel. Replacing the physical storage of banker boxes with an electronic system, with a minimal learning curve and launch time was the goal. Additionally, "the digital records system must be capable of 'tagging' documents with metadata information which will assist with proper categorization, digital filing, search and retrieval," said the IT Director at the construction company; and the solution must also be SharePoint compatible and able "to handle batch uploads upon project closeouts."

SOLUTION

After a thorough analysis of their needs, the customer chose PSIGEN PSI:Capture and RightFax by Open Text over competitors for a number of reasons, namely functionality and performance. When added to Microsoft Office SharePoint Server, "The



PSIGEN and RightFax integration included advanced functionality such as routing to dynamic locations multi-layers deep into the SharePoint environment," said the customer. "The PSIGEN product line provided faster performance and higher throughput compared to other products in the document capture market. Built-in auto-index and OCR capabilities with conversion to PDF produced high-quality, searchable documents with manageable file sizes, and eliminated the need for extra products to do the image PDF conversions," said the IT Director at the firm. Full text OCR recognizes and automatically indexes each image by text acquired off the scanned or faxed document images, making documents easily searchable in SharePoint for quick retrieval. A final selling point was "The support and response time during initial setup and configuration, as well as being able to deliver additional feature requests without going over budget," the customer said.

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CONCLUSION

Combining RightFax and PSIGEN with Microsoft SharePoint allowed the customer to streamline their storage and document management process, providing "jobsite users with the ability to file digital records, using a simple fax machine or network scanner, throughout the document lifecycle of the project," said the IT Director at the firm. Organization has increased and processing sped up, while also reducing document handling costs, and the risk of losing or misplacing hard copy paper documents.

SOLUTION COMPONENTS

- ▶ Open Text Fax Server, RightFax Edition
- ▶ Brooktrout SR140 IP-Based Fax Communication Layer (Dialogic, Inc.)
- ▶ Cisco IPT
- ▶ HP Digital Senders Series
- ▶ PSIGEN PSI:Capture

VENDOR BACKGROUND

Advantage Technologies, Inc. is one of the country's leading integrators of network fax, enterprise fax, automated document delivery, capture, and processing solutions. Our goal is to help customers find affordable, flexible, and scalable solutions to improve document based processing, improve efficiencies, and reduce costs. All of our solutions deliver clear, immediate ROI.

- ▶ **About PSIGEN Software, Inc.**

PSIGEN is the innovative leader in advanced capture applications, and helps organizations convert content into managed digital assets. Customers include service providers, business process outsourcers, and major corporations. We have significant customer concentrations in financial services, healthcare, manufacturing, retail, and energy.

- ▶ **About Open Text**

Open Text, an enterprise software company and leader in enterprise content management space. The company's RightFax Edition software is the leading fax server, enterprise fax, and electronic document delivery and reception platform available today. Working through a partner channel, the company brings together leading technologies to help

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