

## End-of-Sale and End-of-Life Announcement for the Cisco Fax Server Version Upgrade

EOL6868

Cisco announces the end-of-sale and end-of life dates for the Cisco<sup>®</sup> Fax Server Version Upgrade. The last day to order the affected product(s) is March 9, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco TelePresence 65-Inch Gen2 Plasma Display

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 8, 2009
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 9, 2010
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 7, 2010
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 9, 2011
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 9, 2011
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	June 4, 2012
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 8, 2013

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
<b>CFS-9-3-ENT-UPG=</b>	CFS 9.0/9.3 to 9.4 Enterprise Suite Upgrade

### Product Migration Options

There is no replacement available for the Cisco Fax Server Version Upgrade at this time.

Customers with ESW (Support Contracts) are entitled to version upgrades. If not currently under a support contract, customers are encouraged to add support to their Cisco Fax Server.

**For more information, call (866) 730-1700 or email us at [info@ATechnologies.com](mailto:info@ATechnologies.com)**