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RightFax 9.3 Recommended Hardware Requirements & Supported Software Versions

SUPPORTED OPERATING SYSTEMS FOR THE SERVER

SUPPORTED WINDOWS SERVER OPERATING SYSTEMS

Please contact your Advantage representative for more information on running RightFax in a virtual environment.

- Windows 2000 Standard Server, SP4
- Windows 2000 Advanced Server, SP4
- Windows 2003 Standard Edition
- Windows 2003 R2 Standard Edition
- Windows 2003 Enterprise Server, SP2

WINDOWS CLUSTER SERVICES

- Windows 2000 cluster services
- Windows 2003 cluster services
- Supports Active-Passive clustering (*Active-Active clustering is not supported. Please ask your Advantage representative about configuring RightFax in a multi-member collective*)

INTERNET BROWSER

- Microsoft Internet Explorer 6.0, SP2
- Microsoft Internet Explorer 7.0 (only supported on RightFax 9.2 FP2)

WINDOWS TERMINAL SERVICES

- Windows 2000 and 2003

MICROSOFT SQL SERVER

Microsoft SQL Server is required to run RightFax. RightFax server licenses include a licensed copy of 2005 SQL Express. Your Advantage Technologies representative will make a recommendation based on your daily fax volumes.

- SQL Server 2005 Express Edition (only recommended for basic RightFax Business Server systems)
- SQL 2000 Server SP4, Standard and Enterprise Editions
- SQL 2005 Server, Standard and Enterprise Editions
- SQL 2005 Server, Standard and Enterprise Editions 64 Bit

RIGHTFAX SERVER HARDWARE REQUIREMENTS

- Intel 3.6 GHz or higher Xeon or Pentium IV processor (Supports single and multi CPU systems)
- 2GB Memory or greater (we recommend 4GB)
- Installed programs require 1.2 GB hard disk
- 2x 76GB Hard Drives, Raid 1 (for better performance 3x 76GB, Raid 5) or greater *
- Display – SVGA or greater 800 x 600 or higher
- CD-ROM or DVD drive
- Keyboard
- 2U Minimum for Rack Mount Servers
- Server chassis must be able to accommodate a full-length, full-height PCI fax board
- PCI, PCI-X and PCIe slots for Brooktrout fax hardware unless otherwise noted by Advantage Technologies. *Please provide your Advantage representative with your server's PCI slot/riser card configuration in order to make sure the correct board is shipped.*



RIGHTFAX VIRTUAL SERVER REQUIREMENTS

- ESX Server version 3.0.1 or later within the 3.0.x product line
- Using the following O/S:
 - Windows 2003 Enterprise Edition, Service Pack 2
 - Windows 2003 Standard Edition, Service Pack 2
 - Windows 2000, Service Pack 4
- The VMware virtual environment created for RightFax must meet SR140 minimum requirements as well as the minimum processor emulated by VMware which is the Xeon. Therefore, the minimum requirements of the virtual machine presented to SR140 are: Single Xeon-2GHz, 2MB memory.

RIGHTFAX CLIENTS SUPPORTED OPERATING SYSTEMS AND SOFTWARE

OPERATING SYSTEM

- Windows 2000 Professional, SP4
- Windows XP Professional, SP2
- Microsoft Windows Vista 32-bit operating system (only supported on RightFax 9.2 FP2)

INTERNET BROWSER

- Microsoft Internet Explorer 6.0, SP2, is required for the RightFax Web Access and Enterprise Fax Manager Web Edition

SUPPORTED EMAIL SYSTEMS & EMAIL CLIENTS

RightFax Business Server and Enterprise Server include the RightFax SMTP/POP3 Email Gateway. This email integration is typically used for fax delivery notification and routing of inbound faxes to email. Customer interested in advanced email integration features will need to purchase either the RightFax Microsoft Exchange or the RightFax IBM Lotus Notes Modules.

MICROSOFT EXCHANGE

- Exchange 2000, SP3
- Exchange 2003, SP2
- Exchange 2007 (RightFax 9.3 FP2)

MICROSOFT OUTLOOK

- Outlook 2000, SP3
- Outlook XP, SP3
- Outlook 2003, SP1
- Outlook 2007 (RightFax 9.3 FP2)

IBM LOTUS NOTES

Notes Client, Domino Server and iNotes Web Access

- Lotus Notes R6.5.6
- Lotus Notes R7.02
- Lotus Notes R8.0



SERVER CHASSIS REQUIREMENTS FOR USE WITH BROOKTROUT TR1034 AND TRUFAX BOARDS

This section explains the server chassis requirements for the installation of the Brooktrout (now Dialogic) fax boards. TR1034 boards are offered in both uPCI (supports both PCI and PCI-X slots)-X and PCIe (supports PCI Express) formats. A number of the analog fax board also come in half-length dimensions. Your Advantage representative will recommend the appropriate fax board for your RightFax system configuration.

The server that houses the Brooktrout fax board(s) must have sufficient room and air circulation to accommodate a full length, full height PCI card with dimension outlined below.

It is important to provide your Advantage representative with accurate information regarding your server's specific slot configuration and types. Here is some basic information that should be followed:

uPCI FAX BOARDS REQUIRE:

- At least one (1) 32 or 64 bit PCI or PCI-X slot (3.3v or 5.0v)
- A hardware interrupt (assigned by system BIOS)
- A block of consecutive I/O ports (assigned by system BIOS)

12 addresses for two (2) channel boards

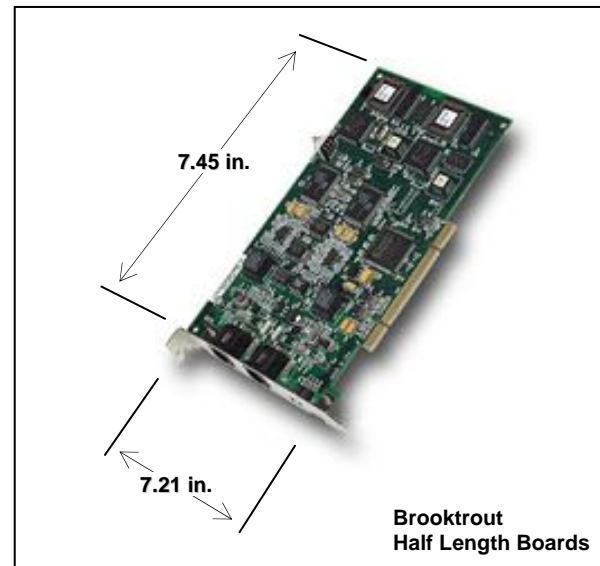
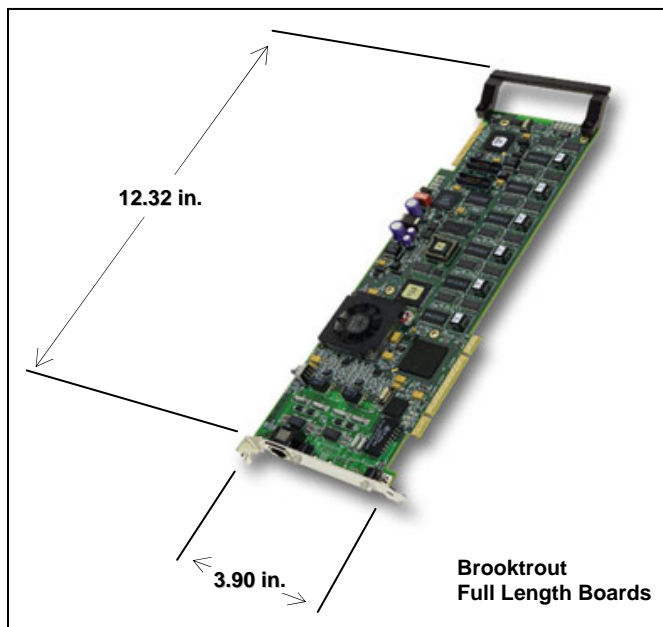
20 addresses for four (4) channel boards

PCIe FAX BOARDS REQUIRE:

- At least one (1) PCI Express slot, 4X (4 Lane) or higher (PCIe 1X (1 Lane) slots are not compatible)
- A hardware interrupt (assigned by system BIOS)
- A block of consecutive I/O ports (assigned by system BIOS)

12 addresses for two (2) channel boards

20 addresses for four (4) channel boards



ABOUT ADVANTAGE TECHNOLOGIES, INC.

Advantage Technologies, Inc. is one of the country's leading integrators of the RightFax fax server and automated electronic document delivery solutions. The company is a national level Captaris Platinum Elite solutions partner and a currently active member of the Captaris Advisory Council. For over 10 years we've been working with organizations of all sizes to help determine their requirements and implement, configure and support the RightFax product. All of our engineers and consultants are certified on the entire RightFax suite of products. For more information on the RightFax fax server and electronic document delivery solutions, please contact Advantage Technologies at toll free 1866-730-1700 or via email at info@atechnologies.com.

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